

ARE YOU OUR NEW COLLEAGUE?

Computacenter is Europe's leading independent provider of IT infrastructure services, enabling users and their business. We advise organisations on IT strategy, implement the most appropriate technology, optimise its performance, and manage our customers' infrastructures. In doing this we help CIOs and IT departments in enterprise and corporate organisations maximise productivity and the business value of IT for internal and external users.

Rooted in core European countries Computacenter combines global reach with local expertise. We operate Infrastructure Operations Centres and Group Service Desks across Europe, South Africa and Asia from which our employees provide user support in 18 languages. Customers with global requirements are served through an extensive international partner network, which mirrors the requirements of our European-headquartered client base.



KNOWLEDGE & KEY SKILLS

ESSENTIAL

- 1-2 years professional experience
- Experience of relevant business systems e.g. SAP
- Good administrative experience, attention to detail, ensures accuracy of data, provides data for reporting and processing of information
- Good working Knowledge of Microsoft Applications
- Plans & organises own workload
- Proven experience of high standards of customer service
- Excellent Interpersonal, literacy and numeracy skills and ability to build relationships at all levels
- Very good knowledge of Dutch, French and English

Computacenter Belgium is looking for an

Sales support - Customer Software License Support

ROLE

A new opportunity has arisen for an Administrative/sales Support candidate to join the ever evolving Inside sales Software licensing team. This candidate will be responsible for supporting the Sales & Sales specialists in different domains but also proactively respond to customers' requests.

REQUIREMENTS

- Managing & maintaining renewal business cross vendors
- Preparing SW quotes for different SW vendors
- Ensuring new license and maintenance renewal orders are placed within customer specific SLA
- Monitoring and managing customer orders to ensure delivery within customer specific SLA
- Issuing customer reports as required
- Gathering product & licensing knowledge multi-vendor
- Ensure some specific vendor certifications and create good vendor relationships
- Work independently within the SW license team and take ownership



For internal applications, please inform your direct management that you are applying for a new challenge.

If you meet the above criteria and you are looking for a new challenge, we welcome you to send us a detailed resume and motivation letter to

CCB_recruitment@COMPUTACENTER.COM

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