[reliable]
Operations Engineer

empower our users to reach

As an Operations Engineer, you'll **dive deep into complex technical environments** in order to provide professional, high-quality service and assistance to our users. You will **support our users** in close cooperation with other teams so that you can swiftly respond to any issue and maintain a good relationship with even the most demanding users with non-compromising solutions.

A glimpse of.your [future]

Transparency is a key value here at Skyline. So let's forget about empty job titles or colorful descriptions for a moment and take a look at what you'd actually be doing here.

[ ] You will maintain advanced DataMiner Systems by **resolving customer issues**.

[ ] You will make sure that issues get addressed to **guarantee maximum service availability**.

[ ] You will **provide consultation** to help customers realize the full potential of their system.

[ ] You will **work closely together** with both squad and chapter members in an **agile environment**.

[ ] You will maintain **high-quality standards** and provide internal departments with **product feedback**.

What skills.do you require?

No doubt you know your way around code. But let's dig a bit deeper into the various technical skills you'll need to get started as an Operations Engineer.

[ ] Knowledge of **TCP/IP** (firewalls, routers, etc.), **multithreading**, **web services**, **.Net Remoting** and **Wireshark**

[ ] Basic knowledge of **C#** is preferred, or good experience with a **similar language**

[ ] Experience with **HTML**, **XML**, **client-server systems**, and **SNMP**

[ ] Strong affinity with **MS Windows** operating systems

[ ] Knowledge of **MySQL** and **Cassandra** is an asset

[ ] Basic familiarity with **HFC broadband**, **IPTV**, **broadcast** and **satellite** systems is a plus

Your [competencies]

You'll be working in a highly technical environment prone to constant change and evolution. On top of that, you'll have to collaborate with a great many (marvelous) people. All very exciting! But it also calls for a special kind of mind- and skillset.

[ ] You are a **fast learner** who **adapts quickly** to new situations.

[ ] You are **communicative** and have strong interpersonal and organizational skills.

[ ] You think **logically** and are **customer-oriented**.

[ ] You have natural **technical insight**.

[ ] You have good verbal and written **communication skills in English**.

[ ] You have a bachelor's, master's, or doctorate **degree in ICT, Software and/or Telecom**.

What's in.it [for you]

Well-being & health

Your healthy & happiness are our number one priority. From ergonomic office spaces to prime health insurance plans, we've got you covered.

Money & benefits

We offer financial peace of mind through competitive compensation and benefits like a company car/bike, meal vouchers, a laptop, a mobile phone plan, etc.

Flexibility & balance

You get the flexibility to work when & where you want. Or take time off when you need it. Because who knows you better than ... you?

More than an office

Our Izegem-based office has it all: ergonomic offices, a gym and outdoor running track, a cool game room, a cozy break room, and a huge parking lot.

Personal growth

Your future is really important to us. That's why we support your personal development with continuous training & growth opportunities.

Close-knit community

We've got your back. You can always count on your fellow Skyliners for a helping hand, a good talk, and amazingly fun team events.