

A woman with dark curly hair and glasses, wearing a blue patterned shirt, is looking at a smartphone held by a man in a brown blazer and blue striped shirt. They are both smiling and appear to be in a professional setting.

V O L V O

/CAREER

WE BUILD TRUCKS WITH PASSION

JOIN THE ACTION AT WWW.MIJNVOLVOJOB.BE

A close-up shot of the man's hands holding the smartphone, showing the screen and his fingers.

Automotive Technical Support Engineer

Apply via jobs.be@volvo.com or via the website www.mijnvolvojob.be

Technical Dealer Support (TDS) is the first line support department for our markets and dealers globally. With a strong focus on technical enquiries, remote diagnostics and connected services, we ensure that our customers are offered a premium service and are helped in time. Using the latest technologies, we guarantee the improvement of internal processes and stay up-to-date with our service deliveries. We nurture intrapreneurship and personal development, offering plenty opportunities to grow within the organization.

Your ideal job?

- You work in a team finding technical and diagnostic solutions for internal and external customers.
- Your main activity is to assist dealers in your language area.
- You're in contact with different stakeholders like dealers, designers and product engineers.
- You will work with different applications and have access to technical documentation to provide solutions.
- You handle the information from the international markets in such manner that repeated questions and problems from customers can be avoided and quality can be improved.

Are we the 'perfect match'?

- You have a technical background (automotive engineering...) or by experience and interest you have built up a broad technical knowledge.
- You have an analytic approach, problem solving mindset and are able to interpret technical documentation.
- You can understand how software applications work and have the capability to connect the dots when needed.
- You have good collaboration, communication and facilitation skills.
- You have a natural feel for continuous learning and personal involvement.
- You are fluent in English and another European language.
- You are willing to work in a shift system.

This is your moment to shine!

Are you a team player, passionate about customers and our brands, stress resistant with good communication skills? Then Volvo is the place to be where you can develop a career within a world known and respected brand.

Come and join our international team!